

# CASE MANAGER POSITION WIA CALGRIP/LIFT PROGRAM CENTRO CHA INC.

# CASE MANAGER (\$12.00 to \$14.00 per Hour)

The Long Beach Centro CHA INC. has an opening for one full-time <u>CASE MANAGER</u> who will provide services to youth ages 14-24 participating in the WORKFORCE INVESTMENT ACT (WIA) CAIGRIP/ LIFT YOUTH WORKFORCE DEVELOPMENT PROGRAM. The position will be located at Centro CHA office at 727 Pine Avenue Long Beach, CA 90813.

#### **EXAMPLES OF DUTIES:**

- Conducts intake, program orientations, and placement sessions
- Assists in the development and implementation of Individual Services Strategy for each participant
- Coaches participants and monitors their involvement and progress in program activities (i.e., basic skills upgrade, work-readiness training, work experience), including work site visitations
- Identifies and coordinates supportive services for participants, including referrals to community-based programs
- Maintains case files to ensure participant progress is documented and compliant to applicable WIA's regulations
- Completes all required MIS paperwork and documentation related to participants' enrollment and completion of program
- Submits timely reports as requested by Program Coordinator/ or Director
- Performs other related duties as required

#### **DESIRABLE QUALIFICATIONS:**

- Education equivalent to high school graduation and at least two years of experience working with intercity atrisk youth and/or youth programs; post secondary education in applicable fields (i.e., social work, psychology,
  business, etc.) may be substituted for required work experience on a year-for-year basis
- Strong written, oral and interpersonal communication skills
- Computer experience, knowledge of Microsoft Office 2000 (Word, Excel, Access, PowerPoint) and e-mail
- Ability to work independently with minimal supervision and exercise sound judgment in carrying out responsibilities
- Ability to work within deadlines, manage multiple assignments and priorities within a fast paced environment
- Possess excellent work habits, ability to be flexible, work cooperatively, a desire to become an effective team member displaying a professional demeanor
- Bilingual English/Spanish proficiency highly desirable
- Possess valid California driver's license

## **APPLICATION PROCESS:**

Interested applicants are requested to submit resumes via mail or fax no later than 5:00PM.

Thursday, May 6, 2008 To

WIA CALGRIP/LIFT PROJECT Case Manager Recruitment
Attn: JESSICA QUINTANA
CENTRO CHA INC,
727 Pine Avenue
Long Beach, Ca. 90813

OR FAX: To (562) 570-4753 OR E-MAIL to Jessica@centrocha.org

Resumes will be reviewed and the most qualified candidates will be invited to participate in further selection procedures.

## **EQUAL OPPORTUNITY EMPLOYER**

This information is available in an alternative format by request to the Administration Office at (562) 570-4722.